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Last Edited April 25, 2025

3Suns Photography: Session, Payment, and Refund Policy

Unforeseen Circumstances

If 3Suns Photography is unable to complete a session due to camera failure, weather, or other unforeseen events, clients may choose to reschedule or receive a full refund of their deposit.

Session / Sitting Fees

- A **non-refundable Session Fee** (\$50–\$128) is required to reserve your date. (May be waived by photographer)
 - If **canceled by the client**, the Session Fee is **non-refundable**, but **transferable** with **at least 48 hours' notice**.
 - If **no session occurs**, any **remaining payment** (excluding the Session Fee) will be refunded.
 - **Session Fees do not include images.**
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Special Considerations

- **Newborn and wedding sessions** are handled on a **case-by-case** basis.
 - **Covert Engagement Sessions:** If no engagement occurs and no photos are delivered, a **full refund** will be issued.
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Wedding Photography

- Governed by a **separate wedding photography contract**.
- The contract outlines terms regarding coverage, fees, cancellations, refunds, and delivery.
- Clients must **sign and agree to the wedding contract** prior to booking.

Delivered Products – Refund Policy

All sales are final once photos are delivered.

Refunds or corrections will only be issued if:

- The **wrong photo** is sent by 3Suns Photography.
- The **buyer notifies 3Suns Photography before** receiving the incorrect image.

No refunds will be issued for:

- Disliking a photo after purchase.
- Ordering the wrong image.
- Any reason unrelated to an error by 3Suns Photography.

Custom Products (Photo Books, Shadow Boxes, Frames, etc.)

Refunds or exchanges are only allowed if:

- A **manufacturer defect** is reported within **48 hours** of delivery.
- An item is **damaged during shipping** (requires a separate claim, reported within **48 hours**).
- A **processing error** occurs.

Additional Notes

- **Prints and products** are subject to **sales tax and shipping fees**.
 - **Full payment** is required at the time of ordering.
 - **Custom orders** may take **4–6 weeks** for delivery.
 - **Rates are subject to change** without prior notice.
 - 3Suns Photography **guarantees high-quality portraits** and **client approval before production**.
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